

Working group 3:

Quality of occupational health services

Nine delegates in the group today (02.06.18).

We discussed different aspects:

- Clarify the role of occupational physicians
 - Value for the businesses
 - Shift of work from doctor to nurse to technician
- Task management
 - UK experience with lay people
 - Differences between systems in European countries or regions.
- Doctors too expensive for routine work
- Triage points for occ.med.
 - Workplace for the hygienists?
 - Doctors only in important or difficult cases.
 - Too few doctors?
- Education of doctors
 - Core competencies
 - Clarify/discuss the relevance of education
- Aspects of team work
- Know the workplace
 - The technology
 - The people
- Quality
 - Employer's willingness to pay for decent services

Suggestion for discussion next time:

1. Use the core competencies
 - a. How do we understand them regarding jobs in OHS?
2. How to measure OHS quality?
 - a. Audits (metalevel)?
 - i. Defined by clients?

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